



## El Rosario Clinic Trip Report

**Report Date:** Jan 10, 2016

**Trip Dates:** Friday, Jan 8, 2016 - Sunday, Jan 10, 2016

**Participants:**

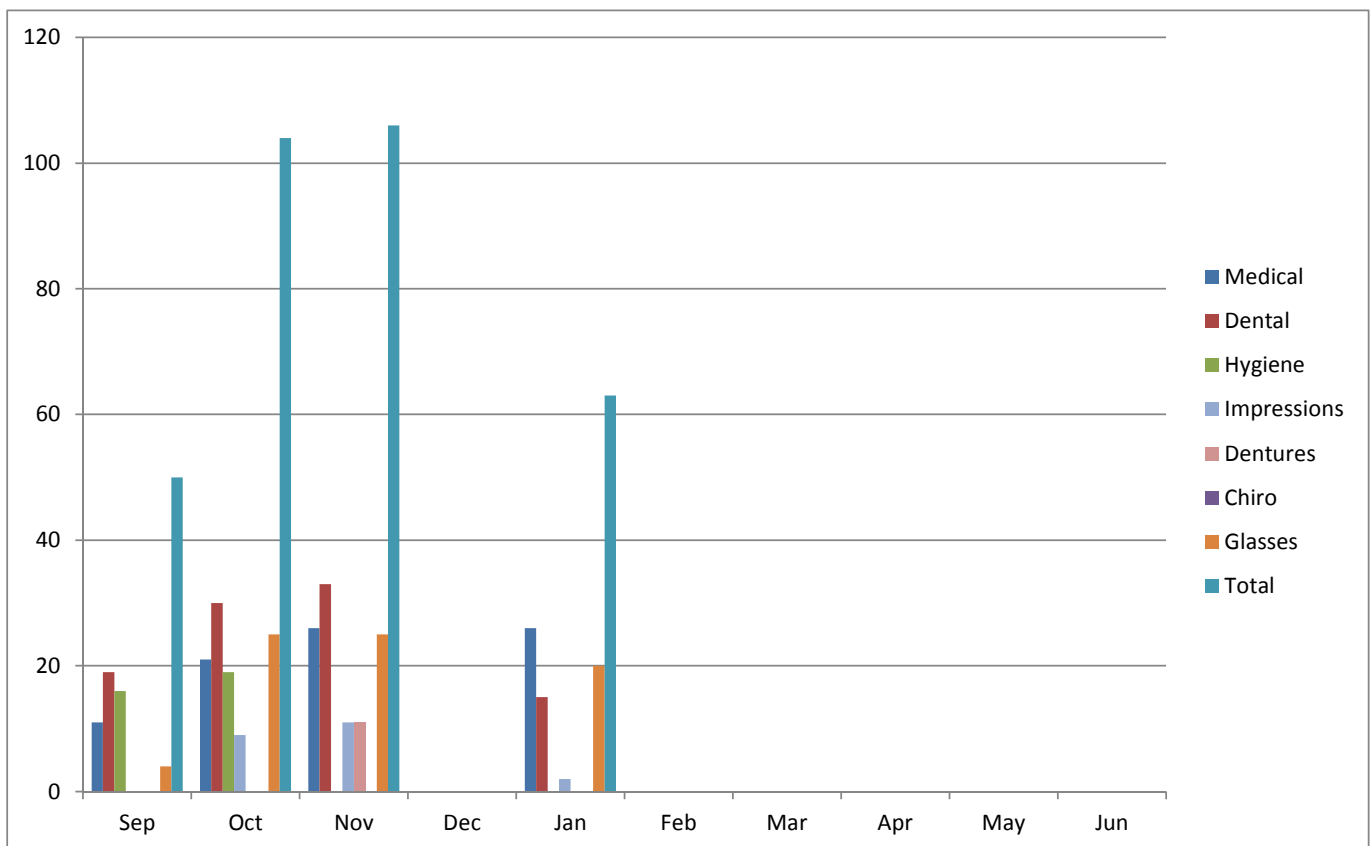


Number of Providers: 15

## Aircraft and Passengers:

ARRIVAL DATE: Friday, January 08, 2016

PILOT LAST FIRST	A/C No	A/C TYPE	US DEP	MX AOE	PASSENGERS LAST FIRST	SPECIALTY 1	SPECIALTY 2	SPANISH
Burris Tim	N756VP	Cessna TR182	KRYN	MMSF	Labra Iris Lehman Shay Quiroga Rose	Pilot Interpreter Nurse Nurse	None None Interpreter	Some Fluent None Excellent
Foster Carl	N4220R	Piper PA-32	KRYN	MMSF	Brandt Martin Samadi Shahed Smith Bob	Pilot PA Physician Technician	None None None	Little None None
Hunt Bill	N2280T	Cessna R182	KRYN	MMSF	Algar Linda Guzman Mayra	Pilot Pilot Interpreter	None None	Some None Fluent
Rowley Paul	N929SM	Piper PA-28-236	KTUS	MMSF	Haley Justin Haley Kevin Ortiz Lydia	Pilot Support Staff Dentist Interpreter	Interpreter None None None	Fluent None None Fluent



	Sep			Oct			Nov			Dec			Jan			Feb			Mar			Apr			May			Jun		
	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL
Medical	3	8	11	10	11	21	9	17	26				6	20	26															
Dental	4	15	19	12	18	30	14	19	33				7	8	15															
Hygiene	4	12	16	12	7	19	0	0					0	0																
Impressions	0	0		9	0	9	9	2	11				1	1	2															
Dentures	0	0		0	0		9	2	11				0	0																
Chiropractor	0	0		0	0		0	0					0	0																
Glasses	0	4	4	10	15	25	14	11	25				2	18	20															
Total	50			104			106			0			63			0			0			0			0			0		
Cost/Patient	\$63.54			\$54.96			\$36.95						\$73.52																	

Patient History to Date for Fiscal Year: 2016											
Service	Totals			Percentages		Averages*			Standard Deviations*		
	Fri	Sat	Clinic	Fri	Sat	Fri	Sat	Clinic	Fri	Sat	Clinic
Medical	28	56	84	33.3%	66.7%	7.0	14.0	21.0	3.2	5.5	
Dental	37	60	97	38.1%	61.9%	9.3	15.0	24.3	4.6	5.0	
Hygiene	16	19	35	45.7%	54.3%	4.0	4.8	8.8	5.7	5.9	
Impressions	19	3	22	86.4%	13.6%	4.8	.8	5.5	4.9	1.0	
Dentures	9	2	11	81.8%	18.2%	2.3	.5	2.8	4.5	1.0	
Chiropractic						.0	.0	0.0	.0	.0	
Glasses	26	48	74	35.1%	64.9%	6.5	12.0	18.5	6.6	6.1	
Total	135	188	323	41.8%	58.2%	33.8	47.0	12.9			
*Statistics do not include clinics where a particular service was not offered											

Cumulative History of Patient Data Since Jun 1, 2013											
Service	Totals			Percentages		Averages*			Standard Deviations*		
	Fri	Sat	Clinic	Fri	Sat	Fri	Sat	Clinic	Fri	Sat	Clinic
Medical	175	342	517	33.8%	66.2%	8.8	15.5	24.3	7.6	8.3	
Dental	256	567	823	31.1%	68.9%	11.6	23.6	35.3	7.7	8.9	
Hygiene	65	108	173	37.6%	62.4%	3.3	5.1	8.4	3.9	4.9	
Impressions	39	49	88	44.3%	55.7%	2.8	3.3	6.1	3.3	4.6	
Dentures	32	22	54	59.3%	40.7%	2.1	1.6	3.7	3.4	2.5	
Chiropractic	48	87	135	35.6%	64.4%	3.0	5.1	8.1	5.9	6.5	
Glasses	187	291	478	39.1%	60.9%	11.7	15.3	27.0	10.7	13.6	
Total	802	1466	2268	35.4%	64.6%	32.1	58.6	90.7			
*Statistics do not include clinics where a particular service was not offered											

## Time Zones and Daylight Saving Time:

Baja California is now on Pacific Standard Time. That puts them one hour behind us. So 10:00 on your watch is 9:00 in El Rosario or San Quintin. Remember, most cell phones are set to automatically show the local time.

## **First Timers:**

Shay Lehman, nurse  
Martin Brandt, PA  
Shahed Samadi, physician  
Mayra Guzman, interpreter

## **Friday, Jan 8, 2016**

We had four airplanes depart for the clinic Friday morning. Three left out of Ryan, while Paul Rowley flew out of Falcon Field in Mesa. It was fortunate we had Paul flying since he was able to bring Lydia Ortiz who lives in the Phoenix area. This saved her the drive to Tucson and back. Also, Paul wanted to return Saturday late afternoon, as did two of our providers, Kevin and Justin Haley. So we were able to accommodate everyone. Paul is also an excellent worker and interpreter.

The weather was clearing Friday morning and all the planes made it to San Felipe, our airport of entry into Mexico, without any problems. We were only slowed a little by a small headwind. This surprised us a bit since the forecast was for much stronger headwinds. This was the first trip of the year into Mexico for all the pilots except Paul. That meant that three of us had to get what's called a Multi-Entry Permit for our airplanes. This permit is good for the calendar year and each pilot must show proof of insurance, pilot certificate, medical certificate and then complete a form. For all of this we were charged 1600 pesos. It can take some time to complete the multi-entry process, but I had e-mailed the necessary information to the comandante on Wednesday and he had all the paperwork completed. All I needed to do was to sign and pay. It probably took less than 10 minutes to complete the paperwork including our flight plan to San Quintin thanks to Inspector Jorge Jugo Fonseca II.



San Felipe Inspector: Jorge Hugo Fonseca II

I took off first from San Felipe and found the weather on the other side of the Baja to be cloudy, but good. By 1000 all the planes had landed at the Robertson's Ranch Airstrip except Paul who landed at Diamonte Del Mar in El Rosario.

We loaded up the two vans and drove down to the Clinic in El Rosario picking up Paul and his passengers on the way. When we arrived at the clinic no patients were waiting and we had no electricity. It turns out that El Rosario along with San Quintin had had three days of heavy rain prior to our arrival. The rain had caused the main circuit breaker to

open. Carl Foster took a trek through the mud along the side of the clinic and reset it. The rain had also cause many of the non-paved roads to become impassible. This could account for our low patient turn out.



We opened the clinic with Mayra Guzman and Shay Lehman working triage, Kevin Haley (dentist), Justin Haley, Lydia Ortiz (interpreter) and Linda Algar (hard worker) working dental, and Rose Quiroga (nurse), Shay Lehman (nurse), Martin Brandt (PA) and Shahed Samadi (physician) in medical. Iris Labra was coordinating the overall clinic as well as a floating interpreter.

The majority of our patients where dental and with only one dentist, dental was constantly busy. Lydia, who has previously worked in dental and is knowledgeable on the procedures was a tremendous help to Kevin and his son Justin who was assisting him. Linda, of course, kept dental running smoothly albeit with a little sarcasm thrown in at no extra cost. To be honest here, I have to say, that on those clinics where Linda doesn't attend, dental has a much more difficult time getting organized.

One of the procedures dental can do is to have Bob Smith fit dentures to patients who need them. However, due to the low patient turn-out Bob's services weren't needed except for a very few cases.

It's been a while since we had such depth in medical. With a physician, a physician assistant, and two nurses, we were set to handle almost anything. Unfortunately, the patient turn-out was low, which gave medical some free time. Shay kept busy by taking vital signs of all the patients, whether dental or medical, at the triage table.

So what did the pilots do? Well, Paul Rowley, who has a real skill, was able to provide some interpretation services, Carl Foster went around fixing anything he could find that was broken. Tim Burris apparently went into town hiring homeless people to trim the shrubbery in front of the clinic. I didn't know anything about this until this guy shows up:



Turns out he did a very good job

We closed the clinic around 4 and headed to the hotel. It had been a long day so we decided to eat at the hotel.

## Saturday, Jan 9, 2016

Most of us left around 7 for Mama's restaurant in El Rosario for breakfast. A small group had wanted to walk the beach and eat at the hotel. We had three vans available to us. In December Maria Ortiz, one of our previous members who is now in med school in Mexico, drove our new van to San Quintin for us and it was waiting at the hotel. So two of the vans headed for El Rosario. The meal was very good. We opened the clinic at 9:30. Around 10, the "beach walkers" joined us. The clinic was set up just as it had been on Friday.

There were a few patients waiting, but in general Saturday was slow. We did manage to keep dental busy all day. Medical was it and miss.

We had to close dental at 3 in order to get the dentist and other passengers to Paul's airplane so they could depart for Tucson. They took off around 3:45 and we closed the clinic since we had no patients. I got a call from Paul around 6 telling me they had made it back to Tucson. We drove back to the hotel and decided to eat at Los Jardines, a very nice restaurant in town. We took the new van, one of the older ones and arrived at dinner at 6:30. The restaurant being on a dirt road, made for some difficult driving. However we made it and had a very nice dinner. Then we piled into the vans for the trip back. This is when the fun began. I was driving the new van and I noticed the power steering had gone out. Then I noticed the battery wasn't charging and finally it began to overheat. We made it just short of the main road (Highway 1) and that



Here's the van with 10 of the 11 people in it visible. Where's Iris?

was it. The car died. Carl was following us so he stopped as well. It turns out the serpentine belt had come off. Martin Brandt made a heroic effort to put it back on but was unsuccessful. We pushed the van to the side of the road and piled all 11 people in the one remaining van. Needless to say it was an interesting trip back to the hotel. Once there I talked to the people at reception and Gilberto offered to tow the van back to the hotel with his pickup truck. So... Carl Foster, Linda Algar, Iris Labra rode in our van while I rode with Gilberto in his pickup back to the broken van. Once there Gilberto expertly attached the tow rope to his truck and our van. Linda and I rode in the towed van while Carl and Iris followed us with emergency flashers

working to provide warning to cars coming up on us. One thing to note here is that the tow rope was really short, maybe 8 or 10 feet. As a result it was a bit of a challenge to not run into Gilberto when he slowed down or stopped. I didn't hit him and we were successful getting the van back to the hotel in one piece. What this incident shows is how good a relationship we've established with the people working at the hotel. Gilberto didn't have to offer to tow the van back that night, but he did so because he was concerned about the safety of the van parked along the side of a dimly lit dirt road out of town. When I tried to pay him for the help he initially refused, but took the money later on my insistence. Guillermo, who also works at the hotel is our contact for getting our vehicles repaired. I talked to him Sunday morning and he will have the van towed to a repair shop to have the belt replaced.



The new van after our Los Jardines adventure

### **Sunday, Jan 10, 2016**

Sunday morning, those that had breakfast had the buffet at the hotel. Around 9:00 (Arizona time) I started corralling everyone into the vans. I was finally successful by 9:20. We got to the airport, readied the planes and were airborne by 10:00. Everyone made it back to Tucson by 12:30. Some of the pilots and passengers decided to have lunch at Todd's Restaurant after landing at Ryan Field.

### **El Rosario Vehicle Status:**

JANUARY VEHICLE STATUS SUMMARY											
Vehicle	Service Date	Location	Mileage	Miles Driven	Fuel	Fuel Added		Miles/ Gal	Cost/ Gal	Status	Discrepancies
						Gal	Cost				
Jeep	10/10/15	Mama Espinoza's Restaurant	203,768		Full					Operational	
Chrysler	1/9/16	Robertson's Ranch Airstrip	118,655	159	Full	7.8	\$24.25	20.4	\$3.11	Operational	Electrical Issues
Dodge	1/9/16	Robertson's Ranch Airstrip	92,103	179	Full	10.1	\$31.32	17.7	\$3.09	Operational	
Chrysler LX	1/9/16	Robertson's Ranch Airstrip	118,676	293	Full	8.0	\$24.87	36.7	\$3.11	Non-Operational	Serpentine Belt broken
						25.9	\$80.44				

### **Next El Rosario Clinic:**

Friday, Feb 12, 2016 - Sunday, Feb 14, 2016

### **Next Board Meeting:**

Monday, February 1, at 6:00 PM, at Fronimo's Greek Café, 3242 E Speedway Blvd

### Actions Prior to or at the Next Clinic:

Action Item List	
Action Item	Actionee(s)
Two magnetic VHF radio antennas for the vans	Carl Foster
Oil and filters for the various vans	Bill Hunt
Change oil in all vehicles	Bill Hunt
Procedure for Patient Referrals	Bill Hunt
Sell Jeep	Bill Hunt

*Bill Hunt*

Bill Hunt  
President, Tucson Chapter  
Flying Samaritans Arizona

*Iris Labra*

Iris Labra  
El Rosario Clinic Coordinator  
Flying Samaritans Arizona