



El Rosario Clinic Trip Report

***Last Clinic for FY 2016 and my Presidency
Christine Bingham is our New President***

See the new board members at the bottom of this report

Report Date: Jun 12, 2016

Trip Dates: Friday, Jun 10, 2016 - Sunday, Jun 12, 2016

Participants:



Number of Providers: 15

Outstanding Last Clinic of the Year!

Clinic Highlights:

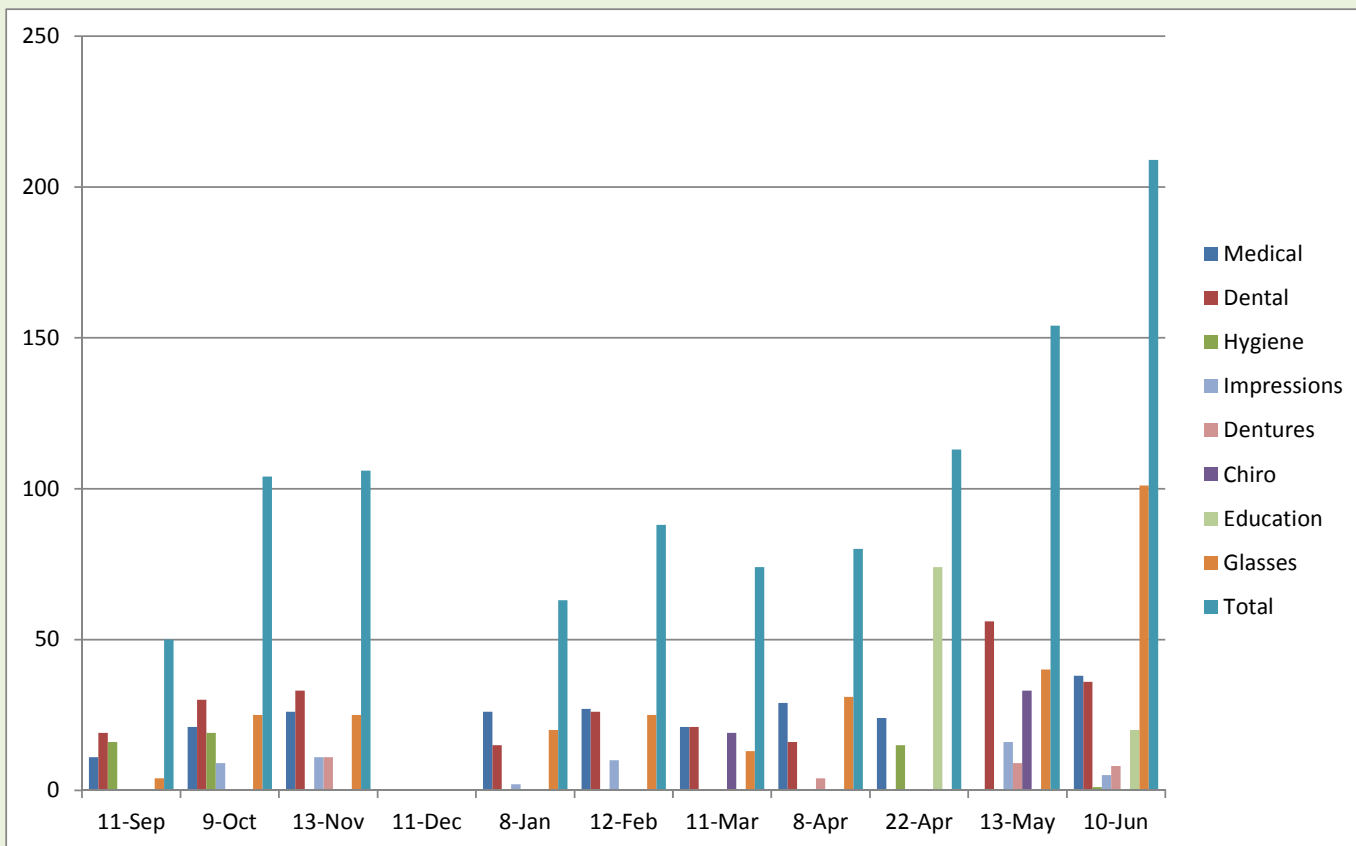
This was an outstanding clinic with 15 providers seeing 203 patients, the highest patient count of the year. That brought our total number of patients for FY 2016 to 1035. Not bad when you consider the population of El Rosario is 1704.

All the providers were experienced and it showed. When we got to the clinic, the providers were seeing patients in a matter of minutes. Almost no direction was necessary as everyone knew their job and started in immediately. It was like Auto-Clinic; just get the providers there, stand back and watch it happen.

Aircraft and Passengers:

ARRIVAL DATE: Friday, June 10, 2016

PILOT LAST FIRST	A/C No	A/C TYPE	US DEP	MX AOE	PASSENGERS		SPECIALTY 1	SPECIALTY 2	SPANISH
					LAST	FIRST			
Burris Tim	N756VP	Cessna TR182	KRYN	MMSF			Pilot		Some
					Medina	Monica	Interpreter	None	Fluent
					Rico	Ana Gabriela	Interpreter	None	Fluent
					Wagner	Mirna	Nurse	None	
Doyon Glen	N4796K	Cessna P210	18AZ	MMSF			Pilot		None
					Dreyer	Mark	Dentist	Interpreter	Fluent
					Ortiz	Lydia	Interpreter	None	Fluent
					Tannenbaum	Diane	Assistant	None	
Hunt Bill	N2280T	Cessna R182	KRYN	MMSF			Pilot		Some
					Algar	Linda	Pilot	None	None
					Bingham	Christine	Interpreter	None	Fluent
					Daly-Sandak	Patti	Nurse Practitioner	None	Excellent
Reed Ken	N8249G	Cessna 182P	KAVQ	MMSF			Pilot		Some
					Patterson	Amanda	Interpreter	None	Fluent
					Smith	Bob	Technician	None	None



	11-Sep			9-Oct			13-Nov			11-Dec			8-Jan			12-Feb			11-Mar			8-Apr			22-Apr			13-May			10-Jun		
	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL	Fr	Sa	TL
Medical	3	8	11	10	11	21	9	17	26				6	20	26	9	18	27	6	15	21	1	28	29	24		24	0	0		18	20	38
Dental	4	15	19	12	18	30	14	19	33				7	8	15	0	26	26	0	21	21	0	16	16	0	0		20	36	56	13	23	36
Hygiene	4	12	16	12	7	19	0	0					0	0		0	0		0	0		0	0		15		15	0	0		1	0	1
Impressions	0	0		9	0	9	9	2	11				1	1	2	0	10	10	0	0		0	0		0	0		6	10	16	5	0	5
Dentures	0	0		0	0		9	2	11				0	0		0	0		0	0		0	4	4	0	0		4	5	9	3	5	8
Chiropractor	0	0		0	0		0	0					0	0		0	0		0	19	19	0	0		0	0		12	21	33	0	0	
Education	0	0		0	0		0	0					0	0		0	0		0	0		0	0		74		74	0	0		10	10	20
Glasses	0	4	4	10	15	25	14	11	25				2	18	20	8	17	25	0	13	13	16	15	31	0	0		12	28	40	38	63	101
Total	50			104			106			0			63			88			74			80			113			154			209		
Cost/Patient	\$63.54			\$54.96			\$36.95						\$73.52			\$38.20			\$71.90			\$22.17			\$29.75			\$27.84			\$25.58		

Patient History to Date for Fiscal Year: 2016											
Service	Totals			Percentages		Averages*			Standard Deviations*		
	Fri	Sat	Total	Fri	Sat	Fri	Sat	Total	Fri	Sat	Total
Medical	56	161	217	25.8%	74.2%	7.0	17.9	12.8	3.5	5.8	3.4
Dental	70	182	252	27.8%	72.2%	11.7	20.2	16.8	5.1	7.4	3.5
Hygiene	17	34	51	33.3%	66.7%	5.7	11.3	8.5	4.6	3.3	1.4
Impressions	30	23	53	56.6%	43.4%	6.0	5.8	5.9	3.0	4.3	1.2
Dentures	16	16	32	50.0%	50.0%	5.3	4.0	4.6	2.6	1.2	.6
Chiropractic	12	40	52	23.1%	76.9%	12.0	20.0	17.3	.0	1.0	.8
Education	10	84	94	10.6%	89.4%	10.0	42.0	31.3	.0	32.0	6.0
Glasses	100	184	284	35.2%	64.8%	14.3	20.4	17.8	10.6	16.2	6.6
Total	311	724	1035	30.0%	70.0%	9.1	17.2	13.6	6.8	13.9	12.0
*Statistics do not include clinics where a particular service was not offered											

Cumulative History of Patient Data Since Jun 1, 2013											
Service	Totals			Percentages		Averages*			Standard Deviations*		
	Fri	Sat	Total	Fri	Sat	Fri	Sat	Total	Fri	Sat	Total
Medical	203	447	650	31.2%	68.8%	10.7	17.2	14.4	6.1	7.3	3.5
Dental	289	689	978	29.6%	70.4%	13.8	23.8	19.6	6.3	8.4	4.4
Hygiene	66	123	189	34.9%	65.1%	6.0	9.5	7.9	3.0	2.8	1.1
Impressions	50	69	119	42.0%	58.0%	5.0	6.9	6.0	2.4	4.3	1.1
Dentures	39	36	75	52.0%	48.0%	4.9	4.5	4.7	2.9	1.6	.7
Chiropractic	60	127	187	32.1%	67.9%	12.0	14.1	13.4	4.2	3.9	1.1
Education	10	84	94	10.6%	89.4%	10.0	42.0	31.3	.0	32.0	3.6
Glasses	261	427	688	37.9%	62.1%	15.4	21.4	18.6	10.3	14.3	5.5
Total	978	2002	2980	32.8%	67.2%	10.6	17.1	14.3	7.4	11.7	10.6
*Statistics do not include clinics where a particular service was not offered											

Time Zones and Daylight Saving Time:

Baja California will be observing Pacific Daylight Time on our next clinic, scheduled for September 9. That makes them the same time as Arizona. So 10:00 on your watch is 10:00 in El Rosario or San Quintin. Remember, most cell phones are set to automatically show the local time.

Pilots need to remember the San Felipe Airport ALWAYS opens at 0800 Arizona time. San Felipe adjust their hours to make this happen.

Friday, Jun 10, 2016

We had four airplanes for this clinic. Two out of Ryan Field, one from Marana, and one from the Carefree Airport north of Phoenix. All were airborne around 7:00 or so, with four people on board with the exception of Ken Reed who only had three, but was carrying a huge amount of donated supplies.

The flight to San Felipe was smooth and a little quicker than normal due to a slight tailwind. A little unusual for a westbound flight. All four planes arrived within 20 minutes of each other. The clear-in procedure went quickly due to the efficiency of the officials at the airport. We all were airborne and en route to San Quintin by 10:00. After landing and taking care of the planes we piled into 3 vans and started the 30 minute drive to the clinic in El Rosario.

Arriving at the clinic we could see a large number of people waiting. This is where the experience of our providers paid off. We had the clinic up and running quickly and were seeing patients almost as soon as we opened the clinic gate.

Monica Medina quickly set up triage and was getting the lists for the various services ready. Having done this before, she was prepared with forms she made to make this part of the job easier. Monica always does a great job at triage, not only dealing with the patients, but also dealing with the kids at the clinic.

Linda Algar had everything ready in dental for the three dentists we had on the trip, Ken Reed, Glen Doyon and Mark Dreyer. They were assisted by Diane Tannebaum, Lydia Ortiz and Gabbi Rico. Gabbi also dispensed glasses and provided dental health education to the kids. I just can't say enough about the dental team. Dental is our main draw to the clinic. As a result they stay busy every minute we're seeing patients. This team was particularly efficient and provided excellent service. Also part of this team is Bob Smith, our dental technician. He was very busy providing dentures and getting impressions though the day.

I asked Patti Daly to write a few words about the clinic, and here is her response:

Our medical services were provided by nurse practitioner Patti Daly along with student nurse Amanda Patterson whose did an amazing job using her Spanish medical proficiency and fluency to teach and interpret for our patients. Without missing a beat Mirna Wagner RN took on the daunting task of re-organizing pharmacy to accommodate over a dozen bags of OTC medication donations. Her awesome efficiency and medication knowledge will help us continue to be efficient in future clinics. We also restocked our pediatric antibiotics swapping donations with our sister chapter, Mother Lode. Patti provided all sorts of medical services including a small procedure to resect a lesion on our President Bill Hunt's back.



My passengers with their "Fly Naked t-shirts"

This takes Bill's renowned generosity to a new level, (giving the skin in lieu of the shirt off his back. Bill has been an outstanding president, we appreciate his leadership including the ominous task of acquiring and keeping us in safe vehicles, his efforts to grow our organization, and honor those who have given so much to the Flying Samaritans like Mama Espinoza and Wally. To honor Bill's presidential departure, our social director/animal rescuer/pilot/dental coordinator Linda Algar made commemorative Fly Naked t-shirts for Bill's passengers, the ensuing laughter guaranteed a fun flight home. We are so grateful for his leadership especially in helping recruit Madame President Christine Bingham who literally took the baton from Bill after our last Board meeting.

Pilot Tim Burris demonstrated his navigational savvy, not only in his flying, but in driving us to awesome street tacos and bottles of unique OXXO libations for Friday night's dinner.

We dubbed this clinic the "auto" clinic in that every participant jumped in, gave their all and made a real difference for our patients in El Rosario.



dinner. This time, however, we came prepared with drinks and passed on the ersatz ice cream which we had had last month.

Saturday, Jun 11, 2016

We left the hotel a little after 7 to drive down to El Rosario to have breakfast at Mama' Restaurant. As usual the meal was good, service was very fast since we were the only patrons in the place. Linda continued amazed everyone with how much powdered sugar she can put on top of her French toast.



with Lydia Ortiz providing interpretation services while also assisting one dentist. She really does a great job at both. Gabbi Rico did the same for the other dentist, while Diane Tannebaum, the better half of the dynamic dual of Mark and Diane, assisted Mark in his duties.

Meanwhile, Tim and I got the new belt tensioner to the mechanic and he had the part installed by 11. Both of us were impressed with this mechanic.



We've had trouble with the belt before and there was always some squeaking noises coming from it. Two other mechanics had looked at the belts and pulleys (including one in the states) and no one identified the problem. This guy looked at the belt, listened to the noise for about 15 seconds and said (in Spanish of course) "it's the belt tensioner", and it was.

We closed the clinic around 4:30 and headed back to the hotel in two vans. The third van, the Chrysler van had thrown its serpentine belt (again) and we were having a mechanic in El Rosario work on it. Turns out it was the belt tensioner which needed to be replaced. The mechanic found one in San Quintin and Tim Burris picked it up on the way to the hotel.

As mentioned in Patti's write-up, we had delicious street tacos for



We got the clinic opened at 9:30 with a bunch of people waiting to get in. Again, everyone got going and was doing their job so we started seeing patients almost immediately. I want to mention Christine, our incoming president, who provided as needed interpretation at the clinic.

Dental, which is our primary draw, was really an amazing operation to witness. Ken Reed oversaw the procedures, while Linda Algar kept everything running smoothly. We had two dental chairs working the entire clinic

We also spent the afternoon taking care of the other vans by checking the fluids and bringing all the tires to pressure, including the spares.

Once we got back we took lunch orders and got the lunch from Mama's. The clinic continued to run smoothly, and at 5 we closed the clinic having seen everyone who was waiting.

Dinner was a Los Jardenes, and as usual was very good, but service was slow due to a large crowd at the restaurant.



Dancing at Jardenes

Sunday, Jun 12, 2016

We left the hotel at 8 for the airport which gave anyone who wanted breakfast time to enjoy the buffet at the hotel. All four airplanes were airborne by 9:00. With good weather and favorable winds we made it back to Tucson by 11.

The only issues on the trip back was Glen Doyon not having his passport. Apparently he worked everything out because by the time we arrived he was taxing out of customs, and not in jail.

El Rosario Vehicle Status:

JUNE VEHICLE STATUS SUMMARY											
Vehicle	Service Date	Location	Mileage	Miles Driven	Fuel	Fuel Added		Miles/ Gal	Cost/ Gal	Status	Discrepancies
						Gal	Cost				
Chrysler	6/11/16	Robertson's Ranch Airstrip	119,404	120	Full	6.0	\$18.75	19.9	\$3.11	Operational	
Dodge	6/11/16	Robertson's Ranch Airstrip	92,591	179	Full	8.7	\$26.99	20.6	\$3.11	Operational	
Chrysler LX	6/11/16	Robertson's Ranch Airstrip	119,722	128	Full	8.1	\$25.18	15.8	\$3.11	Operational	
						22.8	\$70.92				

Next El Rosario Clinic:

Friday, Sep 9, 2016 - Sunday, Sep 11, 2016

Next Board Meeting:

Monday, August 29, at 6:00 PM, at Fronimo's Greek Café, 3242 E Speedway Blvd

New Board of Directors:

President	Christine Bingham		Director	Gretchen Hull*
Vice President	John Osborne		Director	Iris Labra
Secretary	Bill Hunt		Director	Monica Medina*
Treasurer	Bob Watson		Director	Ruben Ramirez
Director	Linda Algar		Director	Ken Reed
Director	Tim Burris		Director	Bob Smith
Director	Patti Daly		Director	Jennifer Tersigni*
Director	Carl Foster		Director	<i>vacant</i>

*New Board Member

Pending Action Items:

ACTION ITEM LIST				
Action	Date Assigned	Date Due	Date Complete	Actionee(s)
Chrysler LX, fix dent in right quarter panel so door will fully open. Guillermo is working this issue.	5/14/2016	6/11/2016	6/11/2016	Bill Hunt
Chrysler LX has squeak coming from a pulley. Guillermo is working this issue.	5/14/2016	6/11/2016	6/11/2016	Bill Hunt
Chrysler LX right Headlamp assembly needs to be replaced. Guillermo is working this issue.	5/14/2016	6/11/2016	6/11/2016	Bill Hunt
Drill and insert two eye-bolts on the clinic's outer wall in order to mount the clinic sign showing the services offered.	5/14/2016	6/12/2016	6/11/2016	Bill Hunt Carl Foster
Add label to engine compartment of all vans showing: Date of last oil change Amount of oil needed Brand of oil used	5/16/2016	6/12/2016		Bill Hunt
Decide what tools are needed permanently at the clinic and build a tool kit	5/16/2016	9/11/2016		Bill Hunt
Develop procedure for patient referrals to Buen Pastor Hospital in San Quintin	3/7/2016	9/13/2016		Bill Hunt

Bill Hunt

Bill Hunt
President, Tucson Chapter
Flying Samaritans Arizona

Iris Labra

Iris Labra
El Rosario Clinic Coordinator
Flying Samaritans Arizona